# WARRANTY CONDITIONS

# What Does This Warranty Cover?

This Warranty covers defects in materials and workmanship on tires purchased from authorized dealers or distributors. This warranty is limited to the replacement of a defective tire according to the service life of the tire and the type of defect, or to a discount on a tire with a partial defect and all applicable taxes.

#### What Does Not This Warranty Cover?

This warranty does not cover the followings:

- Tires purchased after more than sixty (60) months from the date of manufacture
- Tires with other guarantees or warranties

• Misuse, wrong installation, misapplication, use of unapproved wheel rim, improper inflation, overloading, blowout (tire), misadjustment or wheel/wheel rim unbalance, defective brakes or shock absorbers, excessive use, intentional damage, oil, chemical treatment, damage caused by fire or other external heat, use of nails, water or other substances remained inside the tire, vehicle damage or the damages caused by road hazards (such as rock cuts, holes, sticking-out cuts, cutout buffles, impacts, wire break etc.).

- Continue to use when the tire is flat or inflated excessively insufficient.
- Tire damage or abnormal wear caused by road risks, including perforation, cutting, impact, breaking, bulging, sticking-out, stone perforating or collision
- Mounting or balancing charges

• Incidental, indirect or penal charges, including the expenses for replacing or repairing other parts damaged in case a tire breaks down, sending it to the seller, distributor or manufacturer or having it brought, loss of time, loss of use, towing costs, bus charges, vehicle rentals,

- Repaired tubes or tires
- Cosmetic abnormalities
- Tires used in races or competitions
- Tires, stuffed up or repaired, or with liquid stabilizers or sealants inside them
- Cost of disposal of warranted tires

Age of a tire shall be determined from the date on which the sales invoice of a new tire is received from the factory. If there is not any document showing its purchase, the age of the tire shall be determined from the date of manufacture written as embossed on the side of the tire. Since the type of vehicle and the remaining tread depth of the tire shall be critical factors during the inspection, the photograph on which the entire tire is visible from different angles when the tire is on the vehicle, a photograph showing the tread depth of the tire, and a photograph showing the entire vehicle so that the model of vehicle can be seen when the tire is on the vehicle may be requested. If necessary, Özka Lastik may request a copy of the vehicle's license recorded in the relevant country.

### Who Is Covered?

This Warranty covers only to the main buyer of the tire. Therefore, the purchase must be documented.



# **BUILT ON EXPERTISE**

#### What is the Coverage Time?

Except the exceptions stated below, this Warranty shall be valid for SIXTY (60) MONTHS from the date of purchase against workmanship or material defects and it shall be valid for THIRTY-SIX (36) MONTHS from the date of purchase against area hazards (land conditions) and product residues (external factors during operation). The "DA" coded tires offered for sale by our company shall have 24-month warranty.

#### Points To Consider In Tire Usage

**Tire Pressure:** Pressure values other than those specified in the catalogues cause shortening in tire life. The air of the tires must be checked every fifteen days with a reliable aerometer (including the spare wheel) when it is cold.

Overloading: The load values in the vehicle catalogue should not be exceeded.

**Mechanical Alignment:** The front alignment, balance and brake adjustments should be checked according to the recommendations of the vehicle and tire manufacturers.

Bad Road Conditions and Wrong Use: Sudden brakes, bumps, potholes and external factors damage the tire.

Changing The Tire: Make sure that the tires are the same size. Do not match the new tire and the used tire

#### How Will You Get Service?

Your tire seller must contact your Sales representative to obtain warranty regulations or warranty details. The requests must be made within 30 days after the date of detection of the abnormality. Özka Lastik reserves the right to inspect all products before making arrangements.

#### What Renders This Warranty Invalid?

This Warranty shall be invalid in the following situations:

• If the tire breaks down due to improper inflation pressures or exceeding the maximum speed limit or overloading the maximum load capacity on the side of the tire,

- If the tire is worn so that the tire tread depth exceeds 10/32 at any point on the rubber tread contact surface of tire,
- Modification made in the tire (such as adding the additional support shoulders, re-threading, making the traction adjustment etc.)
- Failing to follow any of installation instructions, mounting instructions, or similar information given to the buyer.

# UNLESS EXPLICITLY STATED OTHERWISE IN THIS WARRANTY, NOT ANY EXPLICIT OR IMPLIED WARRANTY IS GIVEN INCLUDING SALEABILITY AND FITNESS FOR ANY PARTICULAR PURPOSE. UNLESS STATED OTHERWISE HEREIN, NOT ANY REPRESENTATIVE OF ÖZKA LASTİK SHALL BE AUTHORIZED TO MAKE ANY DECLARATION OR PROMISE.

ÖZKA LASTİK does not assert any claim about the expected tire wear. Driving conditions, load and tire inflation pressure are included in the variables that affect tire wear.

#### What Relation Does The State Law Bear To This Warranty?

Some states do not give permission for limitations during a tacit warranty period and do not allow the exclusion or limitation of incidental or consequential damages; therefore, the above limitation or exclusions may not be valid. This warranty gives you specific legal rights. Other rights may vary depending on the province/state in which the main buyer is located.

